

Our planned improvements at Wigan and Skelmersdale Wastewater Treatment Works

As part of our ongoing Big North West upgrade, we are investing £230 million at two wastewater treatment works (WwTW) off Deans Lane.

The works will include enhancement to current areas and facilities at both sites. We will also be installing new water treatment technology at Wigan WwTW to meet tighter environmental standards and improve long-term resilience across the local network.

The works will all take place within the current existing site boundaries. The plan shows the approximate areas we will be enhancing existing equipment and installing new structures / apparatus. We are currently finalising our plans and will share more details once they have been confirmed.

What are the timescales for the project?

The works will be spread over a five-year period.

During the first stage of works, we are creating a temporary works compound in a field next to Wigan WwTW to ensure there is enough space for our contractor teams. This area will provide parking, office space and additional storage areas for our site team. This will take place over the coming months and we plan to complete this area by the end of summer 2026.

We will continue to update the local community as the work progresses.



We understand that construction activity can be inconvenient and we appreciate your patience as we carry out these improvements.



There will be an increase in construction related traffic using the roads accessing both sites. The amount of traffic will depend on the stage of works we are undertaking. We will agree traffic control measures with Lancashire Highways to help minimise impact on the local area.



Construction projects of this type will generate noise and dust from machinery and equipment. We will do all we can to minimise impact during the construction period.



Our site teams plan to be on site each day from 7am to set up for the day, but any noisier work activity will be planned to take place after 8am. We don't plan to work after 6pm but there may be times when we need to work extended hours or weekends. We'll try to let you know in advance if we do need to work weekends and we'll do all we can to keep this to a minimum.

How will you keep residents updated?



As our work progresses, we will do all we can to ensure residents are updated.



We will provide details of our works on our website.

If you have any queries, you can reach us in the following ways:

- Call us on: **0345 672 3723** quoting project number 80066374.
- Online at [unitedutilities.com/contactus](https://www.unitedutilities.com/contactus)
- If you prefer you can also contact us via our social media:

 @unitedutilities  @OfficialUnitedUtilities